



Wellcare Meridian Dual Align (HMO D-SNP)

### Member Primary Care Provider (PCP) Change Request Form

Please fill out this form with your provider if you want to change your PCP. Your provider will then send this form to your health plan, letting them know about the change.

Your PCP is the provider you go to first and most often for your healthcare needs and for guidance about important preventive care to help keep you healthy and active. Please print clearly and complete all fields. Be sure to sign the bottom of the form. You can also choose a new PCP by calling the Member Services phone number on your member ID card. [From October 1 to March 31, you can call us seven days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours and on weekends and federal holidays.]

Member First Name: \_\_\_\_\_ Member Last Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Member Phone Number: \_\_\_\_\_

Member ID #: \_\_\_\_\_

Current PCP Name: \_\_\_\_\_

Group / Location: \_\_\_\_\_

New PCP Name: \_\_\_\_\_

Group / Location: \_\_\_\_\_

Address: \_\_\_\_\_

PCP Plan Provider #: \_\_\_\_\_ Effective Date of Change: \_\_\_\_\_

Reason for Change: \_\_\_\_\_

\_\_\_\_\_

Member Signature \_\_\_\_\_ Date: \_\_\_\_\_

Preparer name: \_\_\_\_\_ Preparer Phone Number: \_\_\_\_\_

Preparer signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **Instructions**

Please fax this form to [**1-855-247-7480**]. Once we get your form, it may take us up to [five] business days to process.

All PCP changes submitted before the [10th] of the month will be effective as of that same month. All PCP changes submitted after the [10th] of the month will be effective on the first day of the following month. You may see your new PCP after the effective date.

## Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATTENTION: If you speak a language other than English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-844-536-2180 (TTY: 711).

Español (**Spanish**) ATENCIÓN: Contamos con servicios de asistencia lingüística que se encuentran disponibles para usted de manera gratuita. También se encuentran disponibles de manera gratuita ayudas y servicios auxiliares adecuados para proporcionar información en formatos accesibles. Llame al 1-844-536-2180 (TTY: 711).

Polski (**Polish**) UWAGA: usługi wsparcia językowego są dostępne nieodpłatnie. Bezpłatnie oferowane są również dodatkowe pomoce i usługi pozwalające na przekazanie informacji w formacie przystępnym dla odbiorcy. Zadzwoń pod numer 1-844-536-2180 (TTY: 711).

简体中文 (**Chinese - Simplified**) 注意：我们为您提供免费的语言协助服务，同时也可免费提供适当的辅助设施与服务，以便提供无障碍格式的信息。请致电 1-844-536-2180 (TTY: 711)。

繁體中文 (**Chinese - Traditional**) 注意：我們為您提供免費的語言協助服務，還免費提供適當的輔助工具和服務，以無障礙格式提供資訊。請致電 1-844-536-2180 (TTY: 711)。

한국어 (**Korean**) 주의: 무료 언어 지원 서비스를 이용하실 수 있습니다. 정보 제공을 위해 적합한 보조 도구 및 서비스 또한 액세스 가능한 형식으로 무료 이용이 가능합니다. 1-844-536-2180 (TTY: 711)번으로 전화해 주십시오.

Tagalog (**Tagalog**) ATENSYON: May mga libreng serbisyo ng tulong sa wika na available para sa inyo. Available din nang libre ang mga naaangkop na karagdagang tulong at serbisyo para makapagbigay ng impormasyon sa mga accessible na format. Tumawag sa 1-844-536-2180 (TTY: 711).

العربية (**Arabic**) انتباه: تتوفر لك خدمات مساعدة لغوية مجانية. تتوفر كذلك مجاناً مساعدات وخدمات إضافية ملائمة لتزويد المعلومات بتنسيقات قابلة للوصول إليها. اتصل على الرقم 1-844-536-2180 (TTY: 711).

Русский (**Russian**) ВНИМАНИЕ! Вам доступны бесплатные услуги языковой поддержки. Вы также можете бесплатно получить соответствующие вспомогательные средства и услуги, направленные на предоставление информации в доступных форматах. Позвоните по номеру 1-844-536-2180 (TTY: 711).

ગુજરાતી (**Gujarati**) ધ્યાન આપવાની જરૂર છે: તમારા માટે ભાષા સંબંધી સહાયતાની મફત સેવાઓ ઉપલબ્ધ છે. ઍક્સેસ કરી શકાય તેવાં ફોર્મેટમાં માહિતી પ્રદાન કરવા માટે યોગ્ય સહાયક સહાય અને સેવાઓ પણ મફતમાં ઉપલબ્ધ છે. 1-844-536-2180 (TTY: 711) પર કોલ કરો.

اردو (**Urdu**) توجہ: زبان معاونت کی خدمات آپ کے لیے مفت دستیاب ہیں۔ معلومات کو قابل رسائی شکل میں فراہم کرنے کے لیے مناسب معاون امداد اور خدمات بھی مفت دستیاب ہیں۔ 1-844-536-2180 (TTY: 711) پر کال کریں۔

Tiếng Việt (**Vietnamese**) LƯU Ý: Chúng tôi có cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí. Các dịch vụ và trợ giúp bổ trợ phù hợp để cung cấp thông tin ở các định dạng có thể truy cập cũng được cung cấp miễn phí. Gọi 1-844-536-2180 (TTY: 711).

Italiano (**Italian**) ATTENZIONE: sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili supporti e servizi ausiliari gratuiti adatti a fornire le informazioni in formati accessibili. Chiamare il numero 1-844-536-2180 (TTY: 711).

हिंदी (**Hindi**) ध्यान दें: आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध हैं. एक्सेस करने योग्य फ़ॉर्मेट में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएं भी निःशुल्क उपलब्ध हैं. 1-844-536-2180 (TTY: 711) पर कॉल करें.

Français (**French**) REMARQUE : des services d'assistance linguistique gratuits sont à votre disposition. Des services et aides pour obtenir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-844-536-2180 (TTY : 711).

Ελληνικά (**Greek**) ΠΡΟΣΟΧΗ: Εάν μιλάτε ελληνικά, υπάρχουν διαθέσιμες δωρεάν υπηρεσίες υποστήριξης στη συγκεκριμένη γλώσσα. Διατίθενται επίσης δωρεάν κατάλληλα βοηθήματα και υπηρεσίες για παροχή πληροφοριών σε προσβάσιμες μορφές. Καλέστε το 1-844-536-2180 (TTY: 711).

Deutsch (**German**) ACHTUNG: Sprachdienstleistungen stehen Ihnen kostenlos zur Verfügung. Geeignete zusätzliche Unterstützung und Dienstleistungen für Informationen in zugänglichen Formaten stehen Ihnen ebenfalls kostenlos zur Verfügung. Rufen Sie folgende Nummer an: 1-844-536-2180 (TTY: 711).