

Key Plan Information for Wellcare By Meridian

Beginning January 1, 2026, Wellcare By Meridian will offer a dual special needs plan (D-SNP). This is a Medicare Advantage plan for individuals who have both Medicaid and Medicare, and these benefits must be managed by a single healthcare organization. Centene is the parent company of both Wellcare (Medicare Advantage) and Meridian (Medicaid). These plans are meant to be seamless and integrated for both members and providers.

The table below includes some key plan information to help you perform common transactions for this new plan.

Key Plan Information	
Plan Name	Wellcare Meridian Dual Align
Provider Services	1-844-536-2175 <i>(Comprehensive support for both Medicare and Medicaid)</i>
Provider Website	wellcare.ilmeridian.com/for-providers.html
Provider Manual	Find all information for this plan in the dedicated Provider Manual .
Member ID Cards	Members will receive a single, integrated ID card. In most cases, providers will use the Medicare ID as the primary ID for working with our plan. Important information is in the Claims section below.
Care Management (CM)	Members have a single care manager point of contact for longitudinal support across Medicaid and Medicare and a dedicated CM call center: 1-844-536-2826
Authorizations & Appeals	Providers will only need to submit one authorization or clinical appeal and will receive a single decision. Submit authorizations through our secure provider portal, accessible on our provider website , or Availity Essentials . When searching for authorizations, inquiries will display in a single view.
Claims	Providers will submit one claim for all services rendered through our secure provider portal, accessible on our provider website , Availity Essentials or through their preferred clearinghouse. Providers will receive one claim number for reference and inquiry. Claims payment disputes may be submitted as one and will receive a single decision.
Payments	Providers will receive a single payment, 835 and EOP that display both the Medicare and Medicaid claims. Note, the ID displayed will be the Centene Member ID.
Payspan/Zelis Registration	Providers already registered with Payspan/Zelis must add the Duals line of business to their TIN to begin receiving payments. New to Payspan/Zelis? Register at payspanhealth.com or call 1-877-331-7154.
Need Help?	Email ILProviderRelations@mhplan.com .